Survey to Providers
Infrastructure & Internal Business Software

1) Software used for billing:
   a) What software do you use for creating claims billed to DMR?
   b) Do you bill for other services or to non-DMR payers?
      i) What software is used to bill for other services?
      ii) What software is used to bill to other payers?
2) Please list any other software used to manage your internal operations and identify how used.
3) How many people (internal staff) use your billing software?
4) How many people (internal staff) use the other software used for internal operations?
5) What components of your billing system are critical? Please explain.
6) What components of your software used for internal operations are critical? Please explain.
7) What are your biggest concerns with the implementation of MRSIS and your current billing and internal operations software?
8) What kind of internet connection do you currently have?
9) Are you in an area that offers high speed internet connection?
10) Would you like DMR to visit your site to look at your infrastructure needs and your current software used to run your business?